




A close-up, profile view of a woman with short, grey hair, wearing black-rimmed glasses and a purple top. She is smiling slightly and looking down. The background is blurred, showing warm, bokeh light spots. A thin green rectangular border frames the central part of the image.




# Ivoclar Service + Price list 2023

UK



# Fixed Prosthetics

	Type of service	Translucency	Remark	Production time	Price per unit
IPS e.max CAD 	Coping	MO	Milled restoration, crystallisation required For IPS e.max CAD Veneering Solutions, the veneering structure and framework (IPS e.max ZirCAD MO) are combined.	1 day	56 €
	Inlay / onlay / veneer	HT / LT / MT / Impulse			56 €
	Full-contour crown				56 €
	Full-contour bridge (max. 3 units)	LT			56 €
IPS Empress CAD 	Inlay / onlay / veneer / crown	HT / LT	Milled restoration	1 day	47 €
	Full-contour crown	Multi			56 €
IPS e.max ZirCAD 	Coping, crown, bridge, telescope	MO / LT	Sintered restoration	up to 3 units: 1 day from 4 units: 2 days	34 €
	Full-contour crown / bridge	MT / MT Multi	Sintered restoration, bridge with max. 3 units	1 day	43 €
	Full-contour crown / bridge	Prime	Sintered restoration, bridge with max. 14 units	up to 3 units: 1 day from 4 units: 2 days	53 €
	Full-contour crown / bridge	Prime Esthetic	Sintered restoration, bridge with max. 3 units	1 day	57 €
CoCr4 	Coping, crown, bridge		CoCr alloy, type 4, fine milled	1 day	24 €
	Primary telescope				34 €
	Attachment		e. g. interlock, divided attachment	1 day <sup>1</sup>	34 €
	Extra charge for full contour				
Ti5 	Coping, crown, bridge		Titanium alloy, fine milled	1 day	28 €
	Primary telescope				37 €
	Attachment		e. g. interlock, divided attachment	1 day <sup>1</sup>	34 €
	Extra charge for full contour				




# Fixed Prosthetics

	Type of service	Translucency	Remark	Production time	Price per unit
<b>Tetric CAD</b> 	Inlay / Onlay / Veneer / Crown	HT / MT	Milled restoration	1 day	56 €
	Full contour Crown				56 €
<b>Telio CAD</b> 	Temporary restoration	LT	Fine milled	1 day	17 €
<b>Design</b> Scanning and designing the desired restoration 	Design		Sending a model or scan data	up to 5 units: 1 day, from 6 units: 2 days	18 €





# Removable Prosthetics

	Type of service	Shades	Remark	Production time	Price per unit
<b>Ivotion Denture System</b> 	ProArt CAD 3D Biteplate	ProArt CAD white opaque	Fine milled	3 days	81 €
	ProArt CAD Try-in denture			3 days	91 €
	Single denture with Ivotion Dent	Ivotion Dent: BL3, A1, A2, A3, A3.5, B1, B3, C2, D2 Ivotion Base: Pink, Pink-V, Preference, 34-V		4 days	186 €
	Single denture with Ivotion Dent Multi	Ivotion Dent Multi: BL3, A1, A2, A3, A3.5, B1, B3, C2, D2 Ivotion Base: Pink, Pink-V, Preference, 34-V		4 days	195 €
	Single denture with Ivotion	BL3, A1, A2, A3, A3.5, B1		4 days	176 €
<b>Design</b> Scanning and designing the desired restoration 	Design 3D Biteplate		Sending a model or scan data	1 day	37 €
	Design single denture				70 €
	Design U/L denture				94 €
	Design adjustment after try-in				37 €

# Process-Supporting Prosthetics

	Type of service	Remark	Production time	Price per unit
<b>ProArt CAD Wax yellow</b> 	Inlay, onlay, veneer	Milled wax restoration for the IPS e.max press technology	1 day	11 €
	Crown, bridge			11 €
<b>ProArt CAD Splint</b> 	Splint	Precision milling	1 day	75 €
<b>Design</b> Scanning and designing the desired restoration 	Design		up to 5 units: 1 day, from 6 units: 2 days	18 €
	Design Splint		1 day	37 €

# Implant Prosthetics



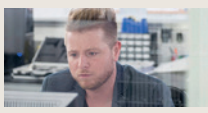
		Type of service	Translucency	Remark	Production time	Price per unit
IPS e.max CAD 	Hybrid abutment	MO	LT / MT / Impulse	Ground restoration, crystallisation required, without titanium base*	1 day	62 €
	Hybrid abutment crown					72 €
IPS e.max ZirCAD 	Coping, crown, bridge, Hybrid Abutment	MO / LT		Sintered restoration	up to 3 units: 1 day, from 4 units: 2 days	34 €
	Full-contour crown / bridge	MT / MT Multi		Sintered restoration, bridge with max. 3 units	1 day	43 €
	Full-contour crown / bridge	Prime		Sintered restoration, bridge with max. 14 units	up to 3 units: 1 day, from 4 units: 2 days	53 €
	Full-contour crown / bridge	Prime Esthetic		Sintered restoration, bridge with max. 3 units	1 day	57 €
	Gingiva contour					4 €
CoCr4 	Implant-supported bridge			CoCr alloy, type 4, precision milling	3 days	66 €
	Attachment			e.g. Preci-Vertix®, MK-1®, Locator® thread, divided attachment		34 €
						<b>Price per implant</b>
	Implant-supported bar			CoCr alloy, type 4, precision milling	3 days	104 €
	Implant-supported bar, polished			CoCr alloy, type 4, precision milling, polished surface		113 €
	Implant screw				1 day	15 €
	Superstructure bar			Scan and Design processes are carried out by Service +	3 days	569 €
Implant base structure			CoCr alloy type 4, precision milling for composite veneerings	104 €		
					<b>Price per unit</b>	
Titan Ti5 	Customized abutment	var. implant systems		Titanium alloy, precision milling	1 day	75 €
	Customized abutment (polished)			Titanium alloy, precision milling, polished emergence profile		85 €
	Original CAMLOG abutment	CAMLOG, Conelog, iSy		Titanium alloy, precision milling		89 €
	Original CAMLOG abutment (polished)			Titanium alloy, precision milling, polished emergence profile		98 €
	Implant screw					15 €

\* Suitable for titanium bases from Viteo, CAMLOG, Medentika and NT Trading (2<sup>nd</sup> generation).

Available from the respective supplier. Prerequisite: Installation of the corresponding CAD library of the provider.




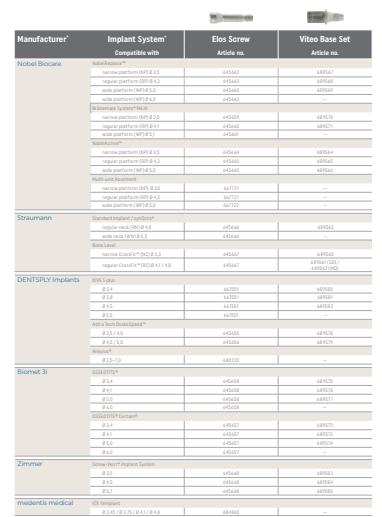
# Implant Prosthetics

		Type of service	Translucency	Remark	Production time	Price per unit	
<b>Ti5</b> 	Implant-supported bridge			Titanium alloy, grade 5, precision milling	3 days	66 £	
	Attachment			e. g. Preci-Vertex®, MK-1®, Locator® thread, divided attachment		34 £	
							<b>Price per implant</b>
	Implant-supported bar			Titanium alloy, grade 5, precision milling	3 Tage	104 £	
	Implant-supported bar, polished			Titanium alloy, grade 5, precision milling, polished surface		113 £	
	Implant screw				1 day	15 £	
	Superstructure bar			Scan and Design processes are carried out by Service +	3 days	569 £	
Implant base structure			Titanium alloy, grade 5, precision milling	104 £			
						<b>Price per unit</b>	
<b>Telio CAD</b> 	Hybrid abutment crown, temporary		LT	Precision milling	1 day	32 £	
<b>Design</b> Scanning and designing the desired restoration 	Design per implant interface			Only models are shipped (incl. wax-up)	Bridge up to 5 units: 1 day,	18 £	
Design bar / Superstructure (one-time)			from 6 units: 2 days,		28 £		
Design bridge unit (per unit)			Super-structure: 1 day		9 £		
Design attachment (per unit)					9 £		

\* Suitable for titanium bases from Viteo, CAMLOG, Medentika and NT Trading (2<sup>nd</sup> generation).

Available from the respective supplier. Prerequisite: Installation of the corresponding CAD library of the provider.

# Implant Prosthetics Accessories

	Article number	Designation	Price per piece	Remark
<p>Elos Accurate Implant screw</p> 	645654	PO OsseoSpeed M1.4 Standard	15 €	<p>Details can be found in the Implant Prosthetics Accessories overview:</p> <p><a href="#">Implant Prosthetics Accessories</a></p> 
	645655	PO OsseoSpeed M1.6 Standard		
	645656	PO OsseoSpeed M2.0 Standard		
	645657	PO Certain M1.6 / Hex1.21		
	645658	PO Osseotite M2 / Hex1.21		
	645659	PO Brånemark M1.6 NP / Uni grip		
	645660	PO Brånemark M2 RP / Uni grip		
	645661	PO Brånemark M2.5 WP / Uni grip		
	645662	PO Replace M1.8 / Uni grip		
	645663	PO Replace M2 / Uni grip		
	645664	PO Active NP M1.6 / Uni grip		
	645665	PO Active RP M2 / Uni grip		
	645666	PO Synocta M2 Torx		
	645667	PO Bone Level NC / RC M1.6 Torx		
	645668	PO Zimmer Screw M1.8 standard		
	667721	PO Multi Unit M1.4 / Uni Grip NP / RP		
667722	PO Multi Unit M1.4 / Uni Grip WP			
667551	PO Dentsply Xive M 1.6			
684860	PO ICX M1.6			
<p>CAMLOG Implant screw</p>	666537	Conelog Abutmentscrew 3.8 / 4.3	15 €	
	666538	Conelog Abutmentscrew 5.0		
	666539	Camlog Abutmentscrew 4.3		
	666540	iSy Abutmentscrew 3.8 / 4.4 / 5.0		
	666541	Camlog Abutmentscrew 5.0 / 6.0		

## Shipping Costs

### UPS Package / Pick-up order

Delivery / Pick-up:	During the following workday
Delivery time:	1 day (Remark: The delivery time may vary depending on the postal code area)
Price per package:	20 €, Customs fees are not included (Please keep in mind that shipping cost can change at any time)

## Terms of Payment and Discounts

Production times refer to **workdays (Monday–Friday)**, provided the data arrives or is approved **by 2 p.m.**

Monthly turnover	Discount* on monthly invoice
401–1300 €	3%
1301–2500 €	5%
from 2500 €	7%

<sup>1</sup> Complex production orders and design requests may require longer design or production times.

\* Discounts are made on the manufactured restorations (scanbodies, shipping costs, implant screws and screwdrivers are excluded).

Errors, printing errors, price changes reserved.  
2023-01 / EN-UK

## Ivoclar terms of delivery and payment for CAD/CAM manufacturing services

### 1. CAD/CAM manufacturing services

In the scope of CAD/CAM manufacturing, semi-finished products for dental laboratories are produced according to customer specifications using state-of-the-art production techniques. These terms of delivery and payment apply to all sales of products of this type by Ivoclar Manufacturing srl. or Ivoclar srl. with registered office in I-39025 Naturno, Via Gustav-Flora 32 (hereinafter "Ivoclar"). Deviating agreements require the written consent of Ivoclar.

These products are manufactured according to the customer's material and design specifications and then finished by the customer. The latter places them on the market under its own name as custom-made devices within the meaning of Annex XIII of the MEDICAL DEVICES REGULATION (EU) 2017/745 - (MDR). The customer is responsible for the obligations listed in Annex XIII of the MDR. Ivoclar agrees to provide, at the customer's request, any further information that is absolutely necessary for the preparation of the documentation, which the customer must keep and make available to national authorities.

### 2. Registration and order

Registration of the customer by Ivoclar is an essential prerequisite for ordering CAD/CAM manufacturing services. After registration, the customer will receive personalized access keys to the Tool Order Manager or the 3Shape inbox and will be enabled to place an online order and to view, save and print confirmed orders.

The detailed instructions for the online ordering process can be viewed online at the link [www.ivoclar.com/service+](http://www.ivoclar.com/service+) or downloaded from the download area [www.ivoclar.com](http://www.ivoclar.com), in accordance with the instructions for concluding contracts for online sales, art. 12 Legislative Decree 70/2003.

The purchase agreement shall be deemed to be concluded when the next step appears in the computer-assisted online ordering system to confirm that the entry has been made.

Ivoclar reserves the right to reject an order if the technical requirements for producing the product requested by the Customer are not satisfied (for example, respect of parameters, products not in portfolio, etc.) or for other motives of the company. Ivoclar shall be entitled, without obligation, to propose alternative upgrade products. Alternative products must be expressly specified in a new order.

In the course of ongoing product development and improvement, minor changes to the product, minor and insignificant deviations in colour, shape, design, size, weight or quantity due to technical requirements and other customary deviations are possible.

Ivoclar reserves the right to reject an order if the customer, despite expiry of the payment deadline, does not fulfil obligations deriving from previous orders and is thus in default.

### 3. Customer qualifications

The customer confirms that it has all the requirements for operating as a dental laboratory and, in particular, that it is registered with the competent authorities (Ministry of Health, etc.), where this is required by law.

The customer confirms that it has the necessary knowledge of materials for a correct selection of necessary CAD/CAM manufacturing services and that it is subsequently able to ensure the correct use of the semi-finished product received (e.g., anatomy of the structures, further processing, etc.)

The customer acknowledges that its qualification under Clause 3 of these terms is a prerequisite for the conclusion of the Contract.

### 4. Prices and means of payment

Sales prices are those listed in the "List of Prices and Discounts" valid at the time of the order. Any discounts may be granted taking into account the monthly order quantities based on the price list and the discounts. The sales prices are net prices and do not include transport costs, customs duties, etc. Any value added tax shall be shown separately.

The corresponding invoice will be issued after the goods have been dispatched at the end of the respective month and is due 30 days after the invoice date.

The invoice shall be paid in accordance with the terms agreed with Ivoclar.

In the event of late payment, default interest will be charged in accordance with Legislative Decree No. 231/2002.

The purchaser is obliged to pay on time even in the event of complaints.



#### 5. Delivery and right of withdrawal

The product will be delivered to the delivery address provided by the customer. If the customer does not provide a delivery address, the product will be delivered to its business. These delivery dates shall not be binding on Ivoclar.

Ivoclar shall not be liable for any delays in the manufacture of the product that are due to force majeure or to causes beyond the control of Ivoclar, such as delays due to work stoppages, strikes, delays by suppliers, shortage of raw materials, power failures, fire, floods, accidents, pandemics etc.

Should the manufacture of the product be delayed by more than 30 days after the non-binding delivery date, both Ivoclar and the customer shall be entitled to withdraw from the contract.

#### 6. General warranty

In accordance with Article 1495 of the Italian Civil Code, Ivoclar grants the customer a 12-month warranty period on all products of the CAD/CAM manufacturing service, provided that the customer reports any defects in writing within 8 days of their discovery. Failure to comply with this condition will result in the purchaser losing all warranty rights related to the product. The guaranteed service consists of the free replacement of the defective product by Ivoclar only in case of the following defects: manufacturing defects, corrosion or fracture in the mouth in case of permanent cementation, if and to the extent that these are due to material or processing defects on the part of Ivoclar.

#### 7. Additional warranties

For CAD/CAM manufacturing services in IPS e.max CAD material, in sintered e.max ZirCAD material and in Titan/CoCr, Ivoclar will grant the customer a further warranty of 4 years from the expiry of the 12 month general warranty period, which will consist exclusively in the substitution at no charge by Ivoclar of the product. The additional warranty shall not entitle the customer to request resolution of the contract or to claim compensation of damages.

The additional warranty applies exclusively to the following defects: manufacturing defects, corrosion or fracture in the mouth in case of permanent cementation, if and to the extent that these are due to material or processing defects on the part of Ivoclar.

A material defect only exists if the material properties deviate from those stated by Ivoclar. The additional warranty shall in no case entitle the customer to lump-sum warranty claims. Costs for replacing the product with another product or a third party product are excluded.

Only the customer can claim the additional warranty and only if it acquired the product directly from Ivoclar. The end customer or other third parties are not entitled to claim the additional warranty.

Any warranty services, resale or use of the CAD/CAM manufacturing service product shall not result in an extension or a renewed start of the term of the additional warranty.

#### 8. Common provisions for general and additional warranty

Any defects shall be reported in writing to Ivoclar Manufacturing srl, Via Gustav-Flora 32, I-39025 Naturno, within the warranty period specified in clauses 6 and 7 of these terms, within 8 days of their discovery. The defective product shall be sent to Ivoclar Manufacturing srl, Via Gustav-Flora 32, I-39025 Naturno, together with a description of the alleged defect and the warranty certificate within two weeks of the relevant discovery. Failure to report defects in good time or late delivery of the product will result in warranty claim being barred.

Any form of warranty pursuant to Clause 6 and 7 of these terms is excluded in the following cases:

- improper storage or careless use of the CAD/CAM Production Service product;
- successive finishing not in conformity with prescriptions, or use of materials and components other than those recommended by Ivoclar;
- improper or inappropriate choice of materials by the customer on behalf of the final customer, erroneous order by the customer, erroneous design of the structure (by means of a CAD/CAM structure created in erroneous manner by the customer or a mistaken plaster cast);
- non-compliance with clinical parameters and indications;
- specific release (so-called Extra Resolution) of the customer;

Shipping and transportation costs for returning to Ivoclar will be borne by the customer, shipping and transportation costs for substitution, under the warranty, of the product will be borne by Ivoclar.

#### 9. Termination

This contract is automatically terminated in accordance with Article 1456 of the Civil Code:

- if the customer is not in possession of the qualification in accordance with Clause 3 of these terms;
- if a contracting party is in default or if insolvency or composition proceedings are commenced against it;
- if the customer is a partnership or corporation, in the event of dissolution, winding-up, merger or transformation of the company;
- if the customer is a sole trader or a natural person, in the event of death, absence, incapacity or cessation of activity

#### 10. Patent rights, intellectual property, etc.

All existing intellectual property rights and rights acquired during execution of the agreements (know-how, inventions, patents and industrial property rights, etc.), are the exclusive property of Ivoclar. All rights related to projects, studies, drawings and technical documents are the exclusive property of Ivoclar. The customer shall not use them for purposes other than those foreseen by the agreement, nor forward them to third parties without express written authorisation from Ivoclar.

#### 11. Governing law and jurisdiction

Should any disagreement in the interpretation of this Agreement arise between the contracting parties, the contracting parties shall first use their best efforts to settle the disagreement amicably. For disputes that cannot be settled amicably, the following applies:

Italian law shall apply to these terms of delivery and payment as well as all sales of CAD/CAM manufacturing services exclusively. The exclusive place of jurisdiction for all disputes arising from the interpretation of these terms of delivery and payment or from the provision of CAD/CAM manufacturing services shall be Bolzano (Italy).

The terms of delivery and payment apply exclusively and to all future business with the customer. Any agreement deviating from the terms of delivery and payment must be agreed in writing by the parties. Should any provision of the terms of delivery and payment be or become invalid, this will not impair the validity of the other dispositions in force. The provisions of the Italian Civil Code shall apply to all matters not regulated in these Terms of Delivery and Payment.