Trust builds confidence

The IPS e.max® guarantee

10-year guarantee on your IPS e.max restorations

Making People Smile
Trust builds confidence

The demands on today’s dental products continue to grow, and dental professionals need to heighten their productivity and ensure consistent reliability in order to maintain their competitive edge.

By choosing IPS e.max materials you are making the right choice, because these materials have proven their long-lasting clinical performance on a daily basis [1-3].

Regardless of which IPS e.max products you use and whether you used them five years ago or will be using them in the future:

Peace of mind with IPS e.max!

Your satisfaction is of utmost importance to us. To maximize the trust we have in our material, and the trust you have placed in us, we are pleased to offer a 10-year guarantee for IPS e.max restorations.

If the material has been applied correctly but the IPS e.max restoration shows nonetheless a material defect such as a fracture or chipping, the treating dental technician will be entitled to receive a one-off reimbursement or replacement of the product under guarantee and the treating dentist will be entitled to receive a refund for the replacement or repair work performed on the restoration under guarantee.

Validity

The IPS e.max guarantee also applies retroactively for five years for dental restorations that were permanently placed on 1 July 2015 or later.

10-year guarantee for your IPS e.max restorations

Satisfaction

Reliability

Validity
Reliable and esthetic all-ceramic materials

IPS e.max stands for expressive esthetics, high reliability and maximum flexibility. The IPS e.max range comprises all-ceramic materials for the press and CAD/CAM technology and allows you to realize all types of fixed prosthetic restorations.

- Over 170 million restorations placed\(^\text{[4]}\)
- Convincing survival rates\(^\text{[5, 7]}\)
- High strength\(^\text{[8]}\)
- Exceptional esthetics
- Many years of proven clinical performance\(^\text{[9-11]}\)

\(^\text{[4]}\) Based on sales figures.
\(^\text{[5]}\) IPS e.max CAD: 97.2 %, R&D Ivoclar, Schaan. The survival rate of monolithic IPS e.max CAD posterior crowns was evaluated using the Kaplan-Meier method. The failure rate refers to technical failures such as fractures and chipping.
\(^\text{[6]}\) IPS e.max Press: 97.8 %, R&D Ivoclar, Schaan.
\(^\text{[7]}\) IPS e.max ZirCAD: 96 %, Ivoclar Vivadent AG, IPS e.max Scientific Report, Vol.03/2001 - 2017, 2018, p. 9
\(^\text{[8]}\) Typical mean value of biaxial strength; IPS e.max CAD: 530 MPa, IPS e.max Press: 470 MPa, IPS e.max ZirCAD: 650-1200 MPa, depending on the product; R&D Ivoclar, Schaan.
\(^\text{[10]}\) IPS e.max Press: Malament K A et al., J Prosthet Dent, 2021, 126, p. 533-546
\(^\text{[11]}\) IPS e.max ZirCAD Ivoclar Vivadent AG, IPS e.max Scientific Report, Vol.03/2001 - 2017, 2018, p. 9
For greater confidence and satisfaction

Which products does the IPS e.max guarantee cover?
The guarantee covers the following IPS e.max products: zirconium oxide (IPS e.max ZirCAD), lithium disilicate (IPS e.max Press and IPS e.max CAD) as well as layering ceramics (IPS e.max Ceram).

Does the guarantee apply retroactively?
Yes. We offer you a 10-year guarantee on newly placed restorations. The guarantee also applies retroactively for restorations that have been placed during the past five years.

How do I file a claim?
The attending dentist who placed the restoration and the commercial dental laboratory that fabricated the restoration are entitled to file a claim. You can file the claim by submitting the guarantee form which is available from your Ivoclar sales representative or customer service.

For more information about the IPS e.max guarantee and detailed terms and conditions, go to: www.ivoclar.com/ips-e.max-guarantee